

# The Scottsdale Airpark's Pioneer Spirit

By Alison Bailin Batz

There is something to be said for a mom-and-pop business to not only stay in the family for nearly 30 years, but to grow into one of the most successful businesses in Arizona even through the worst of economic times.

The family, in this case, is the Newlons. The business is Pioneer Title Agency.

And, perhaps most surprising in today's climate, the industry is real estate. The Newlon family founded Pioneer

Title Agency in 1985 with the basic mission of providing exceptional service to Arizona's smaller communities. Unlike many businesses, Pioneer grew from exceptional service to areas such as Thatcher, Pinetop, Show Low, Sierra Vista, Douglas and Page rather than jumping headfirst into Maricopa County at its onset.

By 2007, when most major title agencies in Arizona were shutting their doors-

Pioneer was expanding. In fact, they finally made the move to the Scottsdale Airpark with an office at 14850 N. Scottsdale Road.

"We are unique to this area in particular in that we are wholly independent title insurance agency, meaning our earnings not only stay in Arizona, but support the state and local communities we serve," said Pioneer Title Agency Vice President and Airpark Branch Manager Erich Reichenberger.

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Reichenberger and his office focus specifically on offering Airpark residents and beyond:

- · Title insurances, both for owners and lenders
- Title insurance background checks
- Homeowner's policies
- Trustee's sale guarantees
- Judicial guarantee reports
- Escrow services
- Developer services
- Land acquisition title research and insurance
- Construction loan title services
- Subdivision trusts
- Foreclosure services
- Multiple compliance guideline services
- Post-foreclosure title policies
- Accounting services

But the true secret to their success? Their people.

Reichenberger-as well as the Newlon family-believe not only in investing in their people, but empowering them to invest into their communities as well.

Under its "Pioneer Title Agency in Action" community relations umbrella, each team has the ability to sponsor local sports teams, organize fundraising walks and donate to causes near and dear to their hearts. Pioneer's management and staff are empowered to take an active role in the communities where they physically live and work.

In 2013 alone, Pioneer donated time, not to mention more than \$205,000 in financial support, to more than 200 organizations across Arizona, including:

- 100 Club of Arizona
- American Cancer Society
- Arizona Community Foundation
- Arizona Special Olympics
- · Big Brothers Big Sisters
- · Calais Campbell Celebrity Poker Invitational
- Hospice of the Valley
- March of Dimes
- National Bank of Arizona's Women's Financial Group
- Relay for Life

"Our mission statement is a 'Commitment to Service,' which means a commitment to serving our customers, our teammates and each of our communities every single day," said Reichenberger.

More: PioneerTitleAgency.com; erich. reichenberger@ptaaz.com.